

Legal

All business with Cloud Shipping Limited is transacted under the current edition of the Standard Trading Conditions of the British International Freight Association a copy of which are available on request or downloadable from www.bifa.org

No cargo is automatically insured unless we have written instructions to do so in advance of the shipment commencing and a premium/fee has been quoted and agreed upon.

Errors and Omissions Excepted

The Price

All quotes are subject to space and equipment being available with the carrier, if a specific flight/vessel has been offered then that would have been checked and would be available at time of quoting but space/bookings are done on a first come first served basis and therefore this may not be available by the time the booking is placed. If space is not available you will be offered an alternative which may or may not cost more.

If an all-in rate has been offered then that figure may be based upon costings in mixed currencies such as GBP, EUR or USD and converted into a lump sum figure and that will have been based upon current rates of exchange at the time of quotation. Should there be a significant swing in those rates of exchanges by the time the booking is placed then we reserve the right to advise you of any difference to pay with an explanation prior to our acceptance of the booking.

The Cargo

All quotes are based on shipments of non-hazardous, stackable and cargo free to ship without any trade or carrier restrictions unless we have been advised otherwise and it is stated within our quotation.

All cargoes should be packed suitable for the means of transport whether that be by Air, Road, Sea or any combination of those. All packages should comply with origin and destination requirements which may include using ISPM15 treated timbers and specific marking instructions, if you are unsure of any requirements then please advise us.

Collections/Deliveries

Are based upon standard business hours Monday-Friday excluding public holidays between 0800 and 1700 hrs. In the case of a part load collection/delivery a fixed time / AM or PM cannot be agreed unless you have specifically advised us of your requirements on your quote request as additional charges may apply for those services.

Quotes are based on clients being able to load and unload goods onto/from vehicles/containers without any special arrangements or having any access issues or special vehicle requirements (such as tail-lift) and within the standard free time period for that country/type of vehicle. In the UK this is 3 hours for a standard container trailer and 30 minutes for any part- load trailer collection.

Customs & Documentation

Customs entry costs are based on up to 3 tariff headings per entry if you advised us on your request that there will be more than that then the cost quoted will allow for that but if you have not pre-advised us then additional charges will be incurred.

Where Cloud Shipping (or their sub-agent) arranges customs declarations on our behalf we agree that they will be doing so on the basis of direct representatives.

All rates unless stated exclude costs for any consular documentation, waivers or pre-shipment inspections (which may be required depending on the destination and cargo which is being shipped) all which can all be quoted for if requested. If you are unsure of what the requirements may be for the destination you are shipping to then please advise and we will advise you accordingly.

Credit

If you do not have a credit facility in place, then please request a credit application at the earliest opportunity as if there is not a credit facility in place in time then cleared funds will be required prior to release of any documents/cargo.